**Rusty L Yow**

Some personal information removed from here due to being posted online. Contact me on my website for details. www.rustyyow.com

Throughout my years of experience, I’ve grown passionate about software management and optimizations that drive consistency and efficiency in operations. I enjoy fine tuning of tools and configurations to customize the business experience and enforce policies.

**Technical Skills**

**Operating Systems:** Windows 3.1 - Windows 11, OSX, Windows Server 2003-2022, Linux, O365.

**Software**: Vmware Vsphere, Veeam, Exchange, Active Directory, Jira Software, Service Now, Progress MoveIT, ManageEngine, SQL SSMS 2017-2019, Azure Storage Explorer, Druva Backup, Dameware, Proofpoint Firewall, Rightfax, ipswitch SFTP, Adobe Suite, Microsoft Office 2003-2019, Visual Studio 2013, Backup Exec, Eclinical Works, WSUS, Spiceworks.

**Hardware**: Dell Certified for Self-Repairs Laptops & Desktops, Cisco Switches / Firewalls setup & configuration (CCnA), Apple iDevices & Macs, Android devices.

**Languages**: .NET, C#, Java, Javascript, SQL, Next.js

**Employment History**

Enterprise System Administrator II & Database Administrator - UT Southwestern / Dallas
2024 – Present

* Along with my other System Administrator duties I have accepted the role of being backup for the current DBA.
* Monitor, create, modify databases, execute SSIS packages.
* Work with business analysts for DB access and other projects.

**Enterprise System Administrator II** - UT Southwestern / Dallas
2018 – Present

* Support 200+ windows-based VM severs in VmWare. These include, but are not limited to: Exchange 2010-2019, Domain Controllers, Rightfax, MoveIT FTP, WSUS, Docstar ECM, Eclinical Works EMR, Print Servers, Spiceworks, Quickbooks, Jira.
* Azure Administration for AD, Exchange, Intune (client updates/roll outs).
* Manage Druva O365 backups.
* Manage network connections from outside vendors for SFTP, remote development work, etc.
* Manage all Office 365 administrative systems. Exchange, Share point, endpoint/intune, Teams, active directory, Azure.
* Led information security vulnerability research and plans for patching security threats.
* Developed front-end help desk portal site for users to submit tickets. This was developed in .NET using C# and bootstrap framework.
* Setup and configured Jira Service Desk as a ticket and change management system for IT and other departments.
* Data center infrastructure build; wiring, switch & firewall configuring & VMware cluster setups.
* Custom implementation of Manage Engine Endpoint server controlling updates by cluster testing and tightly controlled rollout plan to avoid disruption of service and minimizing risk.
* Shared a rotating on-call schedule for night and weekend emergency technical problems.

**Technical Support Analyst** – North Texas Specialty Physicians / Fort Worth
2012 – 2018

NTSP is a Fort Worth Independent Physician Association that has grown from 200 employees to 500+ employees during my time with the company. I provided technical support to office locations in two states.

* Provided end-user hardware/software support for 1500+ employees across 5 locations / 2 states. Includes: laptops, desktops, printers, Avaya phones, tablets and cell phones.
* Worked closely with HR and Legal department to on-boarding and off-boarding employees. Provided weekly new hire orientation meetings.
* Work directly with vendors to order inventory and configure machines based on company budget needs.
* Led hardware build-out for a new Health E Care Physician practice office building.

**Recent Personal Projects**

**vSphere with Docker Environment**I have setup a vSphere server running various virtual machines for different types of tools. Some of these tools include a Plex server, Docker running Portainer, TrueNAS. vSphere is a great free license tool to use at home to explore and learn skills that relate to my career.

**Personal Next.js Website**I have written code in different languages like Python, .NET, and recently Next.js. Coding is a very useful tool to help understand how software/tools work in the real world. I would consider a career in DevOps.
www.RustyYow.com

**Education**

|  |  |
| --- | --- |
| **Tarrant County College**Associates of ArtsCisco Certified Network Associate | **University of Arlington Texas**BS, Information Systems  |